Policy for Inactive clients

A Client will be categorized as inactive, if it has not traded or has no Outstanding position in Currency Futures through us for last 6 months.

Once identified as inactive, the client will be marked as in active in Back office on Exchange Terminal i.e. NOW for NSE

A letter will be sent to client stating deactivation of the Id and requirements of reactivation.

Reactivation of inactive clients

Client will be required to submit following documents for reactivation of its Client ID.

- 1. Request letter for Reactivation of Trading ID
- 2. Documentary evidence of financial details:

Copy of latest ITR acknowledgement or copy of latest Annual accounts or copy of latest Form 16 in case of salary income or Net worth certificate (for latest fy duly certified by ca / cs / icwa) or latest Salary slip or Bank account statement for last 6 months, copy of Demat account holding statement or any other relevant documents substantiating ownership of assets self declaration along with relevant supporting documents

3. Identity Proof:

Copy of valid passport, voter id, driving license

4. Address Proof:

Copy of valid Passport or Voter id card or Driving license or Bank passbook or Bank statement should not be more than two quarters old or Ration card, Landline telephone bills (not more than two month old) or verified copy of Electricity bills (not more than two month old) or leave and license agreement/ agreement for sale (duly registered)

On submission of valid documents, Bank will mark the client active in Back office and Exchange terminal. The client will be given limit for trading according to the approved collateral placed with Bank and as determined by Bank's policy.