

Sr. No	Complaints related	Functional Heads	Address	Email ID
1	Operations, Forex , Consumer Finance & Customer Service	Mr. Anil Rao Head- Operations	3 rd Floor, Building no. 10, Tower B, DLF Cyber City, Gurgaon - 122001	headoperations@indusind.com
2	Consumer Bank	Mr. Soumitra Sen Country Head, Consumer Bank,	8th Floor, Tower 1, One India Bulls Centre, Jupiter Mills Compound, 841, S.B. Marg, Elphinstone Road (West), Mumbai – 400 013	headconsumer@indusind.com
3	Loans and Advances	Mr. Sai Giridhar Head - Retail Assets - Consumer Banking	11 th Floor, One India Bulls Centre, Jupiter Mills Compound, 841, S.B. Marg, Elphinstone Road (West), Mumbai – 400 013	headcredit@indusind.com
4	Credit Cards	Mr. Sai Giridhar Head - Retail Assets - Consumer Banking	11 th Floor, Tower 1, One India Bulls Centre, Jupiter Mills Compound, 841, S.B. Marg, Elphinstone Road (West), Mumbai – 400 013	headcreditcards@indusind.com
5	Branch Banking	Mr. Vineet Dhar Head - Branch Banking & Home Markets	9th Floor, Tower 1, One India Bulls Centre, Jupiter Mills Compound, 841, S.B. Marg, Elphinstone Road (West), Mumbai – 400 013	Headbranchbanking@indusind.com
6	CFD/ VFD	Mr A.G.Sriram Head – Vehicle Finance	New no 34, G N Chetty Road T.Nagar, Chennai - 600 017.	headvehiclefinance@indusind.com
7	BFIL /BC	Mr. Srinivas Bonam Head – Inclusive Banking Group	IndusInd Bank Ltd, 3rd Floor, My Home Tycoon, Above Lifestyle, Greenlands Road, Kundanbagh, Begumpet, Hyderabad – 500 016	gro@indusind.com

Sr. No	Zone (State / Location)	Name of Zonal Head	Address	Email ID
1	East 1 (Assam, Manipur, Meghalaya, Mizoram, Nagaland, , Sikkim, Tripura, West Bengal)	Mr. Sourav Majumdar	IndusInd Bank Ltd Saket Towers, 6th floor, 44 Park Street, Kolkata- 700016	zheast@indusind.com
2	East 2 Orissa, Bihar, Chhattisgarh, Jharkhand	Mr. Debasmit Samal	IndusInd Bank Zonal Office , 2nd Floor, N5/542, IRC Village , Bhubaneswar , Odisha – 751015	
3	North 1 (Delhi, NCR)	Mr. Neeraj Taneja	IndusInd Bank Ltd 10th Floor, Tower A, Hyatt Regency, Bhikaji Cama Place, New Delhi – 110070.	zhnorth1@indusind.com
4	North 2 (Chandigarh, Haryana, Himachal Pradesh, Jammu & Kashmir, Punjab, Rajasthan, Uttar Pradesh, Uttarakhand and Uttaranchal)	Mr. Rohitash Arora	IndusInd Bank Ltd SCO 55-57, Sector-8 C, Madhya Marg, Chandigarh- 160018, India.	zhnorth2@indusind.com
5	North 3 (Jaipur, Jodhpur Kanpur, Lucknow, and UP)	Amit Sahni	IndusInd Bank Ltd Plot No. 628/10A, Faizabad Road, Indira Nagar,Opp HAL, Lucknow-226016 Uttar Pradesh, India	zhnorth3@indusind.com
7	South 1 (Andhra Pradesh, Karnataka, Telangana)	Mr. Manish Misri	IndusInd Bank Ltd 4th Floor, No. 87, Bull Temple Road, Basavangudi, Bangalore – 560004, Karnataka	zhsouth1@indusind.com
8	South 2 (Kerala, Pondicherry, Tamil Nadu)	Mr. Gopal S T	IndusInd Bank Ltd G N Chetty Road Office, New No. 34, (Old No. 115-116), G. N. Chetty Road, T Nagar, Chennai – 600017	zhsouth2@indusind.com
9	West 1 Mumbai / Pune /ROMG (Mumbai, Navi Mumbai Thane & Pune)	Mr. Saubhik Majumdar	IndusInd Bank Ltd, Solitaire Corporate Park, Bldg. No.8, 8th floor, Opp Mirador Hotel,Guru Hargovindji Marg, Andheri (E), Mumbai- 400093	zhwest1@indusind.com

10	West 2 (Dadra & Nagar Haveli, Daman & Diu, Gujarat, Madhya Pradesh)	Mr. Rakesh Mehta	IndusInd Bank Ltd., 2nd floor, Parkar House, Near Panchvati Circle, Law Garden Road, Ahmedabad 380 007	zhwest2@indusind.com
11	West 3 (REST OF PUNE & GOA)	Mr. Saubhik Majumdar	Indusind Bank Ltd, 3rd Flr, Suyog Platinum Tower, Naylor Rd, Pune 411001	zhwest1@indusind.com

Details of Managing Director & CEO:

Name	Address	Email ID
Mr. Sumant Kathpalia Managing Director & CEO	8th floor, Tower 1, One IndiaBulls Centre, Jupiter Mills Compound, 841, S.B. Marg, Elphinstone Road (West), Mumbai - 400 013	managingdirector@indusind.com